

E.ON Bulgaria – Intranet Portal

“ At E.ON Bulgaria we selected Maconis to set up, implement, and maintain our internet and intranet projects. In both areas we are very pleased with the results. ”

Uwe Haratz
CIO,
E.ON Bulgaria EAD

E.ON is one of the largest public utility companies in Europe and the world's largest investor-owned energy service provider. E.ON Bulgaria was established on January 28th 2005 as a fully owned subsidiary of E.ON. In the beginning of 2005, E.ON Bulgaria acquired majority stakes in Electricity Distribution Company Varna and Electricity Distribution Company Gorna Oryahovitsa.

Situation

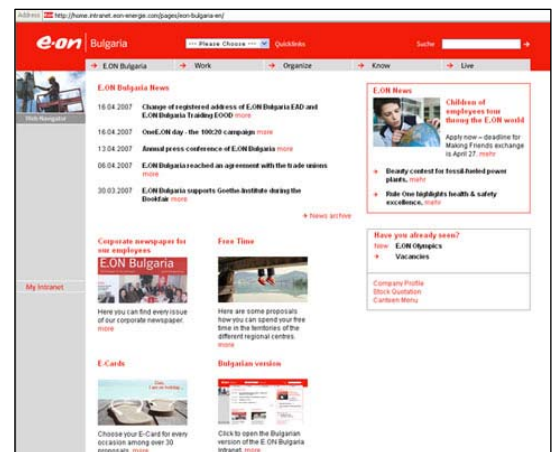
With more than 2,300 employees, the need for quick and easy access to information is vital to E.ON Bulgaria's ongoing success. E.ON Bulgaria needed a comprehensive knowledge management solution that provided their employees with immediate access to crucial resources as well as reference information. Fast access to this information would help reduce the time to proficiency in E.ON Bulgaria's fast-paced work environment. Furthermore, this portal had to be in full compliance with E.ON's corporate identity guidelines and needed to be built and configured using E.ON's standard IT applications and infrastructure.

Solution

Our team, in close partnership with E.ON Bulgaria, developed a user-friendly, yet highly functional, bilingual corporate intranet portal that addressed the following key business objectives:

- ✓ Minimize time-to-proficiency;
- ✓ Maximize performance and sharing of knowledge assets;
- ✓ Foster ongoing learning and communication.

We set up the portal using LiveLink Enterprise Content Management server.



Benefits

E.ON Bulgaria, with the help of Maconis, built a state-of-the-art corporate intranet portal. As a result, employees can locate the critical information needed to improve productivity and performance more quickly and easily. E.ON customers gained instant access to real time company information.

Future

E.ON Bulgaria and Maconis signed a long-term service contract for the maintenance and regular updates of E.ON Bulgaria's corporate intranet portal. Both companies are committed to continuously improving customer interaction through richer functionality, increased visibility and better communication.